|  |  |
| --- | --- |
| **CUSTOMER DETAILS** | |
| \*Client's name | \*Returner's name |
| \*Date | \*Phone/ e-mail |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **DETAILS OF RETURNED GOODS** | | | **REASON FOR RETURN** | | | |
| \*Product code | \*Quantity | \*Invoice number | Supplier fault | Customer fault | Return body | Another reason |
|  |  |  |  |  |  |  |

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| **EXPLANATION** (is fulfilled if the reason for the return is "Supplier fault", "Another reason" ) |
|  |

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| --- | --- | --- |
| **DECISION OF REFUND** (fulfilled by DPARTS returns department) | | |
| To compensate |  | Name/ Signature Data |
| Partially compensate |  |
| Not eligible for compensation |  |

specified fields \* must be filled in by the returner